



PROPERTY ASSIST SOLUTIONS

WE LOOK AFTER YOUR HOME WHILE YOU'RE AWAY



PACKAGES

Providing peace of mind to home owners by checking the basics to prevent issues and report them when they do arise.

1. Basic package

We check the basics to prevent and report any issues.

1 Visit a month + reporting

Security check

Water/leak check

Drain flushing

Electricity check

Empty mailbox

Maintenance support

Studio/1 Bed **R750 per month**
2 Bedroom **R1 000 per month**
3+ Bedroom **R1 300 per month**

2. Home Care package

A comprehensive check on the house, garden, swimming pool and garage to prevent issues and report them when they do arise. Additional time is allocated to oversee repairs.

2 Visits a month + reporting

Security check

Water/leak check

Drain flushing

Electricity check

Empty mailbox

Maintenance support

Studio/1 Bed **R1 950 per month**
2 Bedroom **R2 250 per month**
3+ Bedroom **R2 650 per month**

Add-ons

Elements to be discussed, based on personal requirements.

Concierge service

Car servicing

Security extra's

Project management

Insurance requirements

Garage & gate check

Garden & irrigation

Swimming pool

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1. BASIC PACKAGE

We check the basics to prevent and report any issues.

Studio/1 Bed **R750 p/m**

2 Bedroom **R1 000 p/m**

3+ Bedroom **R1 300 p/m**

WHAT'S INCLUDED	DETAILS
1 Visit a month + reporting	- Visit the house and do basic check and reporting including photos.
Security check	- Check doors & locks, and windows to be closed and in working order.
Water/leak check	- Ensure wet areas are not leaking, including taps, bathroom and kitchen cupboards. - If detected, basic steps will be taken to minimise damage (close the tap/water main).
Drain flushing	- Flush toilet(s) and taps to prevent stagnating water and smell, and to ensure it works.
Electricity check	- Check light bulbs and replace if needed and accessible. - Ensure there is always enough electricity.
Empty mailbox	- Clear mailbox (a full mailbox is a sign of an empty home, and a security risk).
Maintenance support	- When issues arise, we will report immediately. This includes recommendations on steps to take to resolve the issue. - Any further action required from us will be at our project management rate per hour/day.

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2. HOME CARE PACKAGE

A comprehensive check on the house, garden, swimming pool and garage to prevent issues and report them when they do arise. Additional time is allocated to oversee repairs.

Studio/1 Bed **R1 950 p/m**

2 Bedroom **R2 250 p/m**

3+ Bedroom **R2 650 p/m**

WHAT'S INCLUDED	DETAILS
2 Visits a month + reporting	- Visit the house and do comprehensive check and reporting, including photos and recommendations.
Security check	- Perimeter markers check. - Check electric fencing, alarm, doors + locks, and windows to be closed and in working order. - On-site assessment of possible issues to provide recommendations.
Water/leak check	- Ensure wet areas are not leaking, including taps, bathroom and kitchen cupboards. - If detected, basic steps will be taken to minimise damage (close the tap/water main). - Recommendations provided on any issues identified.
Drain flushing	- Flush toilet(s) and taps to prevent stagnating water and smell, and to ensure it works. - Recommendations provided on the issues identified.
Electricity check	- Check light bulbs and replace if needed and accessible. - Ensure there is always enough electricity.
Empty mailbox	- Clear mailbox (a full mailbox is a sign of an empty home, and a security risk). - Mail organised into categories (to be discussed)
Maintenance support	- When issues arise, we will report immediately. This includes recommendations on steps to take to resolve the issue. - For any major issues or further actions, we will be present for 1 day (8 working hours) to oversee the work and assist with the insurance claim handling (e.g. burst geyser, leaks, flooding, outdoor locks and windows, etc).
Garage & gate check	- Check garage doors and gate motor. - Provide recommendations when needed.
Garden & irrigation	- Perimeter check at the boundary and garden walkthrough. - Irrigation check (if applicable), either after the timer goes off or by starting the irrigation.
Swimming pool	- Check pool and pump to keep water level up. - Clear filter when needed. - If issues are noticed, recommendations are provided.



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3. ADD-ONS

Elements to be discussed, based on personal requirements.

WHAT'S INCLUDED	DETAILS
Concierge service	<ul style="list-style-type: none">- Providing a pickup service from the airport.- Stocking the fridge with your basics before arrival.- Assist in bookings for restaurants and activities before arrival.
Car servicing	<ul style="list-style-type: none">- Basics in starting and driving car to be ready for your arrival.- Filling car up with fuel, plus tyre, water and oil check.- Take car for annual servicing while you are away.
Security extra's	<ul style="list-style-type: none">- Property Assist can be your security provider's contact person.- Extra site visits provided when required/urgent.- Assistance with security upgrades (including cameras and smart technology).
Project management	<ul style="list-style-type: none">- We can oversee work that you want done while you are away.- We can remain in contact with you through the duration of the project, wherever you are.- Recommendations around maintenance, painting, furniture delivery, remodelling. <p>Insurance requirements</p> <ul style="list-style-type: none">- Cleaning property exterior and clearing out gutters are part of most insurance T&C's.- We can take care of this while you are away.
Garage & gate check	<ul style="list-style-type: none">- Check the garage doors and motor also for the gate. Making sure these are in working order.- Also to provide recommendations when this is needed
Garden and irrigation	<ul style="list-style-type: none">- Check that garage doors and gate motor are in working order.- Provide recommendations when needed.
Swimming pool	<ul style="list-style-type: none">- Check pool and pump to keep water level up.- Clear filter when needed.- If issues are noticed, recommendations are provided.

